



Fast, responsive, courteous service.
Because your investment is too important.



WWW.METRO.COM

Metro understands how important uptime is to keeping clinicians efficient. So that's why we've designed service programs tailored to help you do just that.

Because your investment is too important...

Only Metro knows our products like we do, down to every nut and bolt. Only Metro provides you with the factory authorized parts designed to work specifically with your equipment. Your investment is too important to risk with anyone else.



Protect your investment with our Enhanced Service Program, **Metro ESPSM**

Design & Layout

Integration &
Deployment

Preventive
Maintenance

Metro is with
you every step
of the way...

From Quoting,
to Integration, to
Deployment and
all throughout the
life cycle of our
products.

Metro[®] Advance



Time is money...

Metro has created a seamless process designed to get you up and running as quickly as possible. Certified technicians and professional support ensure proper installation of all your critical components and training of your staff.



Metro[®] Maintain



Free up your valuable resources and get proactive...

Preventive maintenance is a critical step to enhanced efficiency, and Metro helps you think ahead. Timed inspections by our trained and certified technicians will help lower your total cost of ownership and maximize the life of your investment.





Ongoing Support

Extended Warranty

Upgrades & Retrofits

Metro[®] Care



Your focus should be on your patients, not your software...

Premium access to our technical support resources provides you with the peace-of-mind that your systems will continually be updated with the latest bug fixes and patches. It's an unbeatable advantage.



Metro[®] Assurance



Protect your investment and keep clinicians efficient...

Safeguard your equipment against unplanned downtime. Extended warranty options and rapid response from Metro help increase system reliability and keep operating costs under control.



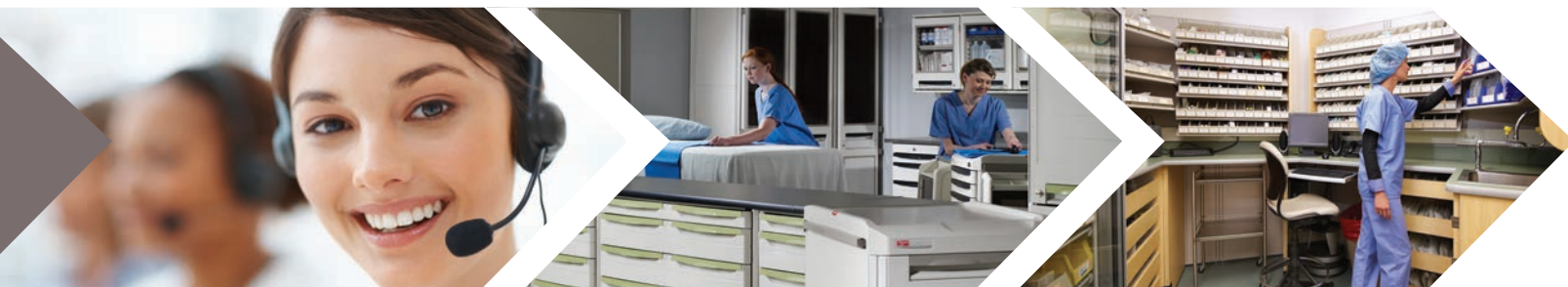
Metro[®] Outlast



Do more with what you already have...

Metro manufactures quality products designed to keep up with you as your technology needs change. Equipment upgrades from Metro provide additional years of use for a fraction of the cost of buying new.





Fast. Responsive. Courteous Service.

For over 80 years, Metro has been committed to providing the best customer experience possible. Whether you have one piece of equipment or a few hundred, we understand how critical each component can be to your hospital. Metro has the knowledge, tools and hands-on expertise to support your service needs and protect your technology investment.

Do you have questions?






Customer Support: 1-800-992-1776
8AM - 8PM (ET), Monday through Friday.



ASK METRO ABOUT
CREATING A SERVICE
PROGRAM TAILORED TO
YOUR SPECIFIC NEEDS.

Fast, responsive, courteous service—
with the knowledge and expertise that only Metro can provide.



	 Integration/ Deployment Metro® Advance	 Preventive Maintenance Metro® Maintain	 Ongoing Support Metro® Care	 Extended Warranty Metro® Assurance	 Upgrades & Retrofits Metro® Outlast
Point of Care Computing	○	○		○	○
Automated Dispensing	○		○		
Healthcare Carts	○	○		○	

www.metro.com/services
1.800.992.1776



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